## AMEND BOARD REPORT 01-0328-PR14 RATIFY AN AGREEMENT WITH BLACKWELL CONSULTING SERVICES, LLC FOR CONSULTING SERVICES

## THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Ratify an agreement with Blackwell Consulting Services, LLC. ("Blackwell") for consulting services to the Office of Technology Services to provide support for the CPS firewall configuration, e-mail Tivoli platform and LDAP directory at a cost not to exceed \$1,258,680.00. Consultant was selected on a non-competitive basis because Blackwell is conversant with the Board's systems and previously assisted in the firewall design and management of the e-mail Tivoli platform, the LDAP, the virtual private network and the anti-virus solution. This contract is eligible for E-Rate discounts. A written agreement for Consultant's services is currently being negotiated. No payment shall be made to Consultant prior to the execution of the written agreement. The authority granted herein shall automatically rescind in the event a written agreement is not executed within ninety (90) days of the date of this Board Report. Information pertinent to this agreement is stated below.

This amendment is necessary to change the budget classification and fiscal year.

SPECIFICATION NO.: 01-250031

CONSULTANT: Black

Blackwell Consulting Services

100 South Wacker Drive, Suite 200

Chicago, Illinois 60606 Contact: Randall Townsel Telephone No. 312-553-0730 Vendor Number: 20588

**USER:** 

Office of Technology Services

Elaine L. Williams. Chief Technology Officer

125 South Clark Street Chicago, Illinois 60603 Telephone No. 773-553-1300

**TERM:** The term of this agreement shall commence on February 13, 2001 and shall end September 30, 2001. This agreement shall have one (1) option to renew for a one-year period.

**EARLY TERMINATION:** The Board has the right to terminate this agreement within thirty (30) days written notice.

SCOPE OF SERVICES: Blackwell will provide Network support as follows:

- Create administration profiles
- Create policy regions and profile managers as required
- Distribute profiles
- Create monitors and distribute monitors
- Administer policy regions
- Backup and administer DB2 databases on inventory and TEC
- Setup any additional events as required and monitor them
- Process firewall rule request
- Create firewall usage reports
- Process VPN user definition requests
- Process ACE Server /SecurID requests
- Monitor intrusion detection systems and respond to intrusion events
- Perform regular updates of intrusion detection software
- Monitor virus protection systems and respond to virus outbreaks
- Perform regular updates for virus protection software

- Day-today oversight of student e-mail
- Day-to-day oversight of Global Directory
- Electronic footprint maintenance
- Routine backup verification and fail-over testing
- Server restorations following disasters
- Third party vendor support, including Checkpoint, ISS, Tripwire, Trend Micro, etc.
- Capacity planning
- Tuning and testing
- Periodically perform mailbox and directory object "sunset" reviews
- Install service packs
- Maintain relationships, as necessary for Exchange operations
- Monitor all the Tivoli servers and Tivoli services and take action as appropriate
- Day-to-day oversight of RS600 environment
- Coordinate enhancements for hardware and software, i.e. new revisions, additional memory/dsad installations, etc.

Blackwell will also conduct an extensive review of the Board's Internet Services Project (ISP) that will include, but not limited to the following technology tracks:

- Messaging (E-mail)
- Security
- Web Development Infrastructure
- Tivoli/Systems Management
- Infrastructure (Proxy, QIP, Dispatcher, LDAP, FTP, DNS/DHCP)
- Facilities

**DELIVERABLES:** Blackwell will provide weekly status reports including the following:

- Status and detail document of all ongoing projects
- Status of weekly activities
- Status of all changes / modifications made
- Status and detail document for all current problems/issues
- New problems, concerns, and recommendations as applicable
- Tasks requested by customer deemed to be "Out of Scope"
- Total hours worked by role

Blackwell will also provide report on the current environment and project status of the Internet Services Project (ISP).

**OUTCOMES:** Blackwell's services will provide Level 2 networking support and services for the Board's internet infrastructure. Blackwell has agreed to apply for a spin number with the Schools and Library Division as a substitute vendor for IBM, thereby allowing the Board to utilize approximately \$600,000.00 available funds under Year 3 E-Rate program.

**COMPENSATION:** Consultant shall be paid as follows: upon invoicing, not to exceed the sum of \$1,244,680.00 for network support services and \$14,000.00 for a current assessment of the Internet Services Project (ISP). Upon invoicing not to exceed \$1,258,680.00.

**REIMBURSABLE EXPENSES:** The total compensation amount reflected herein is inclusive of all reimbursable expenses.

**AUTHORIZATION:** Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize the Chief Technology Officer to execute all ancillary documents required to administer or effectuate this agreement.

**AFFIRMATIVE ACTION:** Vendor agrees to comply with and be bound by provisions of the Revised Remedial Plan for Minority and Women Business Enterprise Economic Participation (M/WBE Plan).

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to the Office of Technology Services \$1,258,680.00

 Budget Classification:
 0960-210-000-1110-5410
 \$636,340.00
 FY01

 Budget Classification:
 0960-210-000-1110-5470
 \$1,258,680.00
 FY01

 Budget Classification:
 0960-210-000-1110-5470
 \$622,340.00
 FY02

## **GENERAL CONDITIONS:**

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness – The Board's Indebtedness Policy adopted July 26, 1995 (95-0726-EX3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted September 27, 1995 (95-0927-RU3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:

Approved:

Natalye Paguin

Chief Purchasing Office

Paul G. Vallas

Chief Executive Officer

Within Appropriation:

Kenneth C. Gotsch

Chief Fiscal Officer

Approved as to legal form

Marilyn F. Johnson General Counsel

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