# APPROVE ENTERING INTO AN AGREEMENT WITH NOETIX, INC. FOR SOFTWARE AND CONSULTING SERVICES

## THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve entering into an agreement with Noetix, Inc. for software and limited consulting services to the Office of Technology Services to provide implementation, training and support services for the installation of their proprietary software NoetixViews, at a cost not to exceed \$55,000.00. Consultant was selected on a non-competitive basis because Noetix's NoetixViews software is the only product of its kind, specifically designed to repackage Oracle Applications data into meaningful views, delivering business information in a convenient, efficient and user-friendly manner for the purposes of end-user reporting. The NoetixViews software has been selected as part of the Boards end-user reporting strategy. A written agreement for Consultant's services is currently being negotiated. No payment shall be made to Consultant prior to the execution of the written agreement. The authority granted herein shall automatically rescind in the event a written agreement is not executed within ninety (90) days of the date of this Board Report. Information pertinent to this agreement is stated below.

SPECIFICATION NO.: 01-250208

CONSULTANT: Noetix, Inc.

2229 112th Avenue NE, Suite 200 Seattle, Washington 98004-2936 Contact: Rick Butler, Account Executive

Telephone No. 312-397-0328 Vendor Number: 34151

**USER:** Office of Technology Services

125 South Clark Street Chicago, Illinois 60603

Contact: Elaine L. Williams, Chief Technology Officer

Stephanie J. Hunter, Deputy CTO - Applications Development

Telephone No. 773-553-1300

**TERM:** The term of this agreement, including software license, maintenance and support, shall commence on October 1, 2001 and shall end December 31, 2001. This agreement shall have one (1) option to renew for a three month period at no additional cost.

**EARLY TERMINATION:** The Board has the right to terminate this agreement with thirty (30) days written notice.

**SOFTWARE:** The NoetixViews software is proprietary software of Noetix, Inc. The NoetixViews software will enable the Discoverer end-user reporting tool currently installed at CPS to interact with current and future installed Oracle applications modules at the Board.

SCOPE OF SERVICES: Noetix will provide implementation and training support as follows:

- Perform current CPS Oracle environment assessment
- Identify customizations to Oracle Applications database across all modules (*i.e.*, descriptive flex fields, etc.) and prepare appropriate plan of action for Noetix implementation
- Determine security standards
- Determine current number of environments, back-up and recovery process and frequency
- Determine integration required for Discoverer
- Prepare recommendation for use of NoetixViews with other (non-Discoverer) third-party reporting tools
- Full implementation of NoetixViews and necessary configuration (per the assessment)
- Perform customized installation of NoetixViews tools in "all" critical environments

- Validate that the Boards customized data elements are captured (i.e., DFF's)
- Ensure that all tools are correctly installed and functional with Discoverer
- Ensure that tool generates correct information
- Ensure that tool is properly tuned for performance gains
- Set-up end-user structure for rollout of software
- Establish security protocol for end-user
- · Library hierarchy, etc.
- Knowledge transfer and utilization of best practices
- Train designated Board staff in the use of NoetixViews
- Provide ongoing support to resolve any questions and/or problems with the NoetixViews software and repository
- Document necessary policy and procedures for maintenance, etc.

### **DELIVERABLES:** Noetix will provide the following:

- Plan of action for NoetixViews implementation
- Installation of NoetixViews software
- Comprehensive "customized" training of NoetixViews use at the Board
- Detailed documentation of the NoetixViews implementation at the Board

**OUTCOMES:** The NoetixViews software will resolve a major system-wide gap with the Board's end-user community as it relates to their ability to perform reporting in the new Oracle Applications environment. The implementation of this critical tool will reduce consulting costs incurred by the Board for the development of end-user reports by approximately 50%. This software will allow the Board's Oracle end-users easier and simple access to information that resides on the Board's Oracle application database tables, through pre-defined business views. Additionally, implementation of NoetixViews will reduce current costs expended to have technical staff develop these views and create reports. By purchasing the tool, the end-users will be able to develop and create reports independent of the Board's technical staff. The views created by Noetix are already optimized, thereby reducing degradation of system performance.

**COMPENSATION:** Consultant shall be paid as follows: upon invoicing, Software License: \$37,500; Three-Month Support: \$7,500; Training: \$10,000; aggregate cost not to exceed \$55,000.00.

### **REIMBURSABLE EXPENSES: None.**

**AUTHORIZATION:** Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize the Chief Technology Officer to execute all ancillary documents required to administer or effectuate this agreement.

**AFFIRMATIVE ACTION:** The Waiver Review Committee reviewed the request for waiver and recommends that a waiver be granted on the basis of the Contract not being further divisible, 0% Total MBE, 0% Black, 0% Hispanic, 0% Asian and 0% WBE.

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL:	Charge to Office of Technology Services:		\$55,000.00	Fiscal Year:	2002
	Budget Classifications:	0960-060-000-1110-53	11	\$37,500.00	
	0960-210-000-7536-5470		\$7,500.00		
		0960-210-000-7536-54	10	\$6,250.00	
		0960-210-000-1110-54	10	\$3,750.00	

#### **GENERAL CONDITIONS:**

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness – The Board's Indebtedness Policy adopted July 26, 1995 (95-0726-EX3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted September 27, 1995 (95-0927-RU3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

**Approved for Consideration:** 

// Walska Jasur /s/
Natalye Paguin )

Chief Purchasing Officer

Arne Duncan
Chief Executive Officer

Within Appropriation:

Kenneth C. Gotsch Chief Fiscal Officer

Approxed as to Legal Form:

Marilyn F. Johnson General Counsel