## AMEND BOARD REPORT 02-0424-PR21 AMEND BOARD REPORT 01-1128-PR15 RATIFY AN AGREEMENT WITH RISETIME TECHNOLOGIES FOR CONSULTING SERVICES

## THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Ratify an agreement with RiseTime Technologies ("RiseTime" or "Consultant") to conduct an audit and complete development of several web based applications including, the Corrected Attendance Reporting System, Corrected Invoices Application, After School Matters and Magnet Schools Application on behalf of the Office of Technology Services ("OTS") at a cost not to exceed \$1,839,800.00. The audit services were obtained without prior Board approval at the direction of the General Counsel. Consultant was selected on a non-competitive basis because of RiseTime's expertise with the current development software, database and hardware platform environment, and experience in investigating software implementation disputes. A written agreement for Consultant's services is currently being negotiated. No payment shall be made to RiseTime prior to the execution of the written agreement. The authority granted herein shall automatically rescind in the event a written document is not executed within ninety (90) days of the date of this Board Report. Information pertinent to this document is stated below.

This amendment is necessary to extend the time period and increase the dollar amount of the Contract by \$1,389,800.00. A written amendment to the Contract is currently being negotiated. No payment for these additional services shall be made prior to the execution of the written amendment. The authority granted in this amended Board Report shall automatically rescind in the event a written amendment is not executed within ninety (90) days of the date of this amended Board Report.

This second amendment is necessary to expand the scope of the Contract to include the first phase of the No Child Left Behind Act Compliance System and exclude the Corrected Attendance Reporting System ("CARS") and Payroll-related services, at no additional cost to the Board. A written amendment to the Contract is currently being negotiated. No payment for these additional services shall be made prior to the execution of the written amendment. The authority granted in this amended Board Report shall automatically rescind in the event a written amendment is not executed within ninety (90) days of the date of this amended Board Report.

SPECIFICATION NO.: 01-250311

CONSULTANT:

RiseTime Technologies

1701 East Woodfield Road, Suite 425

Schaumburg, Illinois 60173 Contact: David Munaretto Telephone No. (847) 413-1170

Vendor No. 34452

**USER:** 

Office of Technology Services 125 South Clark, 3rd Floor Chicago, Illinois 60603

Contacts: Elaine L. Williams, Chief Technology Officer

Telephone No. (773) 553-1300

**TERM:** The term of this agreement shall commence on September 24, 2001 and shall end June 30, 2003. The agreement shall have one (1) option to renew for a period of six (6) months. Additional costs will be determined at the time of renewal and based on corrective actions identified by the Consultant.

**EARLY TERMINATION RIGHT:** Either party shall have the right to terminate this agreement upon thirty (30) days written notice.

**SCOPE OF SERVICES:** RiseTime will review, document and complete development of applications currently at various stages of implementation, including but not limited to, the Corrected Attendance Reporting System ("CARS"), PayAPP, Magnet School applications and After School Matters. Specific services to be provided include:

- Document functional and technical requirements and operations
- Document backup and recovery processes
- Automate incomplete processes
- Design and program applications for After School Matters and Magnet School applications
- Analyze performance of production applications, recommend and implement improvements in processes
- Analyze current licensing status for the tools used to build the applications, recommend and implement required corrective actions
- □Redesign and re-architect the Corrected Attendance Reporting System ("CARS") application to add workflow features and increase functionality to deliver system that is consistent with established business processes.
- Assess current web infrastructure, establish and implement plan to stabilize and create secure, scalable web infrastructure architecture for Magnet School applications and After School Matters websites and establish plan to meet future needs for CPS.
- Assess technologies and document recommended approach to be used for multi-lingual website development for Magnet School applications.
- Design and implement an online enrollment system for Magnet School applications.
- Rewrite faulty AP/Payroll applications found during audit, including but not limited to, PayAPP, PMW Export, WZ image viewer, Payroll mainframe data import and AutoPro applications.
- Assess requirements and document plan to address requirements for Phase I of the No Child Left Behind ("NCLB") Compliance System.
- Provide CPS with a way to determine which teachers do not meet the NCLB standard of "highly qualified."
- Provide schools with a utility to print detailed teacher/paraprofessional qualifications ondemand.
- Assess requirements and document plan to address the long-term requirements for a comprehensive No Child Left Behind Compliance System.

## **DELIVERABLES:** RiseTime will provide the following:

- □Automated process to extract and load payroll information to and from Kronos and CARS applications
- Technical documentation for CARS, PayAPP, Magnet School Applications, After School Matters and other applications
- Recommendations and changes to production applications to improve performance
- □Inventory of all licenses related to FileNet and other applications used to develop CARS and PayAPP.
- Complete technical documentation for new CARS application, Magnet Schools Applications, AP/Payroll and web infrastructure.
- A system that allows online enrollment in Magnet Schools and Magnet School programs and increased functionality for the Magnet Program web site.
- A system that manages corrected attendance reports.
- □A CARS subsystem that manages workflow within the CARS administrative process.
- Redeployed AP/Payroll applications, including but not limited to, PayAPP, PMW Export, WZ image viewer, Payroll mainframe data import and AutoPro applications.
- Database to accept data feeds from the SA, ISBE, and DS2 systems.
- Web-based utility to establish relationships between teachers and paraprofessionals.

- Web-based utility to establish relationships between teachers and subjects being taught (as well as teaching model, grade level and educator type).
- Web-based utility for teachers to review/approve, add, and change their qualification data.
- Web-based utility for principals and HR to review and approve/reject changes made by teachers to their qualifications.
- Web-based reporting utility for principals to see which of their teachers are not "highly qualified" to teach in the subject area(s) that they have been assigned to teach.
- Web-based utility for principals to log how many letters were sent out and to attest that all Notification Letters have been distributed to the appropriate parents.
- Reporting utility to view how many teachers (and which ones) have and have not approved their qualification data.
- Web-based reporting utility to view how many principals (and which ones) have and have not approved their teachers' qualification data.
- Parental Notification Rules Engine and Letter Generation Utility.
- Teacher Qualification Letter Generation Utility for schools to use when a parent requests a letter on demand.

**OUTCOMES:** Consultant's services shall result in the following:

□Fully automated Payroll processing, including backup and recovery of key files and programs

- Improved systems for processing AfterSchool Matters and Magnet School Applications
- Automated online enrollment for parents to enroll kids in Magnet Schools and Magnet Schools programs. Significantly reduced reliance on paper applications to the Magnet Schools Program.
- □Significantly reduced maintenance costs for CARS system
- □Increased system functionality for CARS system, resulting in improved processing of payroll department information related to corrected attendance.
- **Supportable applications for AP/Payroll.**
- An effective solution that provides the Board with the ability to comply with the immediate demands of the No Child Left Behind Act.
- Collect and manage certification information on teachers to determine if they are "highly qualified" as specified by NCLB.
- Teachers and principals will be able to ensure certification data is current and accurate.
- Parent requests for a teacher qualification letter can be fulfilled by the principal.
- A documented approach to address the Board's long-term system needs to address the requirements of No Child Left Behind Act.

**COMPENSATION:** Consultant shall be paid as follows: Upon invoicing, not to exceed the sum of \$ \$1,839,800.00.

**AUTHORIZATION:** Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize the Chief Technology Officer to execute all ancillary documents required to administer or effectuate this agreement.

**AFFIRMATIVE ACTION:** The M/WBE goals for this contract include:

35% total MBE, 22% total African American, 10% total Hispanic, 2% total Asian and 5% total WBE.

However, the Waiver Review Committee recommends that a partial waiver of the participation goals for this contract as required by the Revised Remedial Plan for Minority and Women Business Enterprise Contract Participation (M/WBE Plan) be waived based on fair and reasonable request due to scope of contract.

The Consultant has identified and scheduled the following firms and percentages:

Total MBE% - 8.90%

Total African American - 6.30%

Sayers Computer Source - 1.41% \$25,000

1150 Feehanville Drive

Mount Prospect, IL. 60056 certified until 04/30/07

Business Systems Engineering, Inc. - 4.9% \$86,400

401 North Wabash Avenue, Suite 524

Chicago, IL. 60611 certified until 06/30/06

Total Hispanic - .5%

Network Delivery, Inc. - .34% \$6,000

2450 Delta Lane

Elk Grove Village, IL. 60007 certified until 02/28/07

Quantum Crossings, Inc. - .15% \$2,500

141 West Jackson Blvd., Suite 2170

Chicago, IL. 60604 certified until 04/30/07

Total Asian - 2.1%

Advance Electronics & Computer, Inc. - 1.41% \$25,000

2166 B South Archer Avenue

Chicago, IL. 60616 certified until 02/28/07

Nova Stationers, Inc. - .675% \$12,000

2137 Hammond Drive

Schaumburg, IL. 60173 certified until 05/31/06

Independent Consultants - 7.12%

Joe Edakkunnathu – Asian

40 East 9th Street, Unit 606

Chicago, IL. 60600

1.02% \$18,000 independent consultant

Mark McKenzie - African American

4610 Mumford Drive

Hoffman Estates, IL. 60195

6.1% \$108,000 independent consultant

Total WBE - 6.82%

Word Algebra - 1.41% \$25,000

1770 West Berteau Avenue

Chicago, IL. 60613 certified until 05/31/06

L.A.N Marketing, Ltd. - 1.7% \$30,000

220 West Kinzie Street, 3<sup>rd</sup> Floor

Chicago, IL. 60610 certified until 04/3006

**ASAP Components L.L.C. - 1.41% \$25,000** 

31 South Seymore Avenue

Grayslake, IL. 60030 certified until 05/31/02

Teamwerks, Inc. - 2.3% \$40,000

307 North Michigan Avenue, Suite 1818

Chicago, IL. 60601 certified until 07/31/06

The City of Chicago Department of Procurement Services certifies each identified firm. The identified firms are subject to change upon approval from the Procurement and Contract's Division of Compliance and Vendor Services without further Board approval.

LSC REVIEW: Local School Council approval is not applicable to this report.

**FINANCIAL:** Charge to the Office of Technology Services: \$450,000.00 +\$1,389,800.00 = \$1,839,800.00

Budget Classification Nos.: 0960-210-000-1108-5410 \$ 51,000.00 FY'02 P.O.#363620 0960-210-000-1129-5410 \$ 171,000.00 FY'02 P.O.#363624

0220-210-000-1108-5410 \$ 228,000.00 FY'02 P.O.#390287 0960-210-000-1111-5410 \$1,389,800.00 FY'02 P.O.#425711

## **GENERAL CONDITIONS:**

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one-year period following expiration or other termination of their terms of office.

**Indebtedness** – The Board's Indebtedness Policy adopted July 26, 1995 (95-0726-EX3), as amended from time to time, shall be incorporated into and made a part of the agreement.

**Ethics** – The Board's Ethics Code adopted September 27, 1995 (95-0927-RU3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved:

Arne Duncan

Chief Executive Officer

Approved for Consideration:

Anita Rocha

Acting Chief Purchasing Officer

Within Appropriation:

Kenneth C. Gotsch Chief Fiscal Officer

Approved as to Legal Form

Marilyn F. Johnson General Counsel

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