# APPROVE ENTERING INTO AN AGREEMENT WITH AVAYA CORPORATION FOR PRIVATE BRANCH EXCHANGE ("PBX"), INTUITY VOICEMAIL SYSTEMS, CONVERSANT SYSTEMS AND RELATED CALL CENTER COMPONENTS HARDWARE AND SOFTWARE MAINTENANCE SERVICES

### THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve entering into an agreement with Avaya Inc. ("Avaya") to provide hardware and software maintenance services for all Private Branch Exchange ("PBX") Systems, Intuity Voicemail Systems, Conversant Systems and associated Call Center components at 125 South Clark, Medill Training Center and Elizabeth Training Center for the Office of Technology Services ("OTS"), at a cost not to exceed \$1,007,968.44. Avaya was selected on a non-competitive basis because this equipment is proprietary to Avaya. A written agreement for Avaya's services is currently being negotiated. No services or goods shall be ordered or received and no payment shall be made to Avaya prior to the execution of the written agreement. The authority granted herein shall automatically rescind in the event a written document is not executed within ninety (90) days of the date of this Board Report. Information pertinent to this agreement is stated below.

**VENDOR:** Avaya Inc.

230 W Monroe, Suite 1100 Chicago, Illinois 60606 Contact: Todd Rafac

Telephone No.: (312) 634-2412

Vendor No.: 30623

**USER:** Office of Technology Services

125 South Clark Street, 3rd Floor

Chicago, Illinois 60603

Contact: Robert Runcie, Chief Information Officer Katie Zalewski, Telecommunications Director

Telephone No.: (773) 553-1300

**TERM:** The term of this agreement shall commence on February 23, 2006 and shall end February 22, 2009.

**SCOPE OF SERVICES**: Avaya will provide hardware and software maintenance including on-site coverage, training and hardware/software component installation as needed for all Private Branch Exchange ("PBX") Systems, Intuity Voicemail Systems, Conversant Systems and associated Call Center components at 125 South Clark, Medill Training Center and Elizabeth Training Center.

**DELIVERABLES**: Avaya will provide maintenance, training, technical response and specific on-site coverage for the hardware and software to ensure the proper operation of the Avaya software, servers and associated parts at three (3) key CPS sites.

**OUTCOMES:** Avaya will provide the Board with the necessary hardware and software maintenance, training and support services to ensure the proper functioning of the Avaya operating systems and any related equipment at 125 South Clark, Medill Training Center and the Elizabeth Training Center.

**COMPENSATION:** Avaya shall be paid during this agreement as follows: Upon invoicing: (i) one lump sum payment of \$337,923.72 for maintenance and support services during year one; (ii) one lump sum payment of \$335,022.36 for maintenance and support services during year two; and (iii) one lump sum payment of \$335,022.36 for maintenance and support services during year three; total compensation not to exceed \$1,007,968.44.

**AUTHORIZATION:** Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize the Chief Technology Officer to execute all ancillary documents required to administer or effectuate this agreement.

**AFFIRMATIVE ACTION:** This contract is in full compliance with the goals required by the Revised Remedial Plan for Minority and Women Business Enterprise Contract Participation (M/WBE Plan). The M/WBE participation goals for the contract include: 35% MBE and 5% WBE. The vendor has identified and scheduled the following firms and percentages:

#### 35% MBE

Code Engineering Services 2021 Midwrest Road Oak Brook, IL Cal Communications 1340 Busch Parkway Buffalo Grove, IL Diversified Telecommunications 1112 S. Wabash Ave, 5<sup>th</sup> Fl. Chicago, IL Informity Network, Ltd. 731 N. Sangamon Suite 300 Chicago, IL P.O. Box 310 3S286 Talbot Ave. Warrenville, IL Precise Products, Inc. Quantum Crossings, LLC 455 N. Cityfront Plaza Suite 3 Chicago, IL 1112 N. Paulina Chicago, IL RL Canning, Inc.

#### **5% WBE**

Arrow Messenger Service, Inc.

1322 W. Walton
PO Box 35050
Teleplus, Inc.

1322 W. Walton
PO Box 35050
Elmwood Park, IL
Addison, IL

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to the Office of Technology Services: \$1,007,968.44

Budget Classification: 12510-115-56105-254501-000000

Board Location	FY06	FY07	FY08	Total
125 South Clark	310,322.40	307,421.04	307,421.04	925,164.48
Medill Training Center	17,254.08	17,254.08	17,254.08	51,762.24
Elizabeth Training Center	10,347.24	10,347.24	10,347.24	31,041.72
Total	\$337,923.72	\$335,022.36	\$335,022.36	\$1,007,968.44

## **GENERAL CONDITIONS:**

**Inspector General** – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

**Conflicts** – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

**Indebtedness** – The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

**Ethics** – The Board's Ethics Code adopted June 23, 2004 (04-0623-P04), as amended from time to time, shall be incorporated into and made a part of the agreement.

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Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:

Approved:

Arne Duncan
Chief Purchasing Officer

Approved:

Arne Duncan
Chief Executive Officer

Within Appropriation:

John Maiorca

Chief Financial Officer

Approved as to Legal Form:

Patrick J. Rocks General Counsel