07-0425-PR11 April 25, 2007

# APPROVE ENTERING INTO AN AGREEMENT WITH SUN MICROSYSTEMS, INC. FOR REMOTE ACCESS SERVICES

## THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve entering into an agreement with Sun Microsystems, Inc. ("Sun") to provide district-wide Remote Access Services for the Office of Technology Services ("OTS") at a cost not to exceed \$953,694.28. Sun was selected via a duly advertised Request for Proposal (Specification No. 06-250067). A written agreement for these services is currently being negotiated. No services shall be provided by Sun and no payment shall be made to Sun prior to the execution of the written agreement. The authority granted herein shall automatically rescind in the event a written agreement is not executed within 90 days of the date of this Board Report. Information pertinent to this agreement is stated below.

**VENDOR:** Sun Microsystems, Inc.

4150 Network Circle Santa Clara, CA 95054

Contact: Tom Lockman, Regional Sales Executive

Telephone #: (217) 359-9805

Vendor #: 89823

**USER:** Office of Technology Services

125 S. Clark Street, 3rd Floor

Contact: Ed Wagner, WAN Services Director

Telephone #: (773) 553-1300

**TERM:** The term of this agreement shall commence on the date the agreement is signed and shall end May 31, 2008. This agreement shall have three (3) options to renew for periods of one (1) year each at a cost to be negotiated at the time of renewal.

**EARLY TERMINATION RIGHT:** The Board shall have the right to terminate this agreement with 30 days written notice.

**SCOPE OF SERVICES:** Sun will provide project management, installation, hardware, software, ongoing maintenance, and end-user technical support necessary to provide Remote Access services for the Board's staff. This will also include:

- 24x7x364 Monitoring
- 24x7 remote and onsite maintenance
- Checkpoint maintenance
- Capacity planning and management
- Reporting
- Incident Management
- Migration of users off existing VPN system
- Active Directory Integration
- End user training materials
- After hours end-user support

**DELIVERABLES:** Sun will provide the following deliverables meeting the Board's specified requirements:

- Project plan
- Reporting (all reports accessible online, in a downloaded form and hard copy)
- Hardware/Software Bill of Materials
- Equipment inventory
- Management and Monitoring
- Change request management
- General Management

- 3rd Party Security Audit
- Service Level Agreements (SLA) and Implement agreed upon SLAs
- Incident management
- Implementation Plan Environment Design
- Vision Diagram -- Remote Access Environment
- Support Process Flow Diagrams
- VPN User Support Documentation and Training Information
- Communication Plan Deliverables: Completed installation of remote access devices
- Final Device Configurations
- Site Closeout and Inventory documentation.
- Firewall Rulebase
- Resource and time tracking for installation services
- Complete environment logging and reporting.
- Completed Test Plan with Customer Signoff.

Sun will also provide the following assigned dedicated resources:

- (1) Senior Security Engineer
- (2) Security Engineers

**OUTCOMES:** The Board will have a robust Remote Access solution to provide staff access to enterprise applications from outside of the district's network. This will result in improved operational efficiencies by allowing staff to work off hours to accomplish tasks. Users will also be able to call support after-hours for connectivity issues. Computers accessing our network will now be checked for compliance with patching and anti-virus before connecting to the network to prevent virus and worm outbreaks.

**COMPENSATION:** Sun shall be paid as specified in the agreement, not to exceed the sum of \$953,694.28.

REIMBURSABLE EXPENSES: None.

**AUTHORIZATION:** Authorize the General Counsel to include other relevant terms and conditions in the written agreement, including any indemnities between the Board and the Vendor. Authorize the President and Secretary to execute the agreement. Authorize Chief Information Officer to execute all ancillary documents required to administer or effectuate this agreement.

**AFFIRMATIVE ACTION:** This contract is in full compliance with the goals required by the Revised Remedial Plan for Minority and Women Business Enterprise Contract Participation (M/WBE Plan). The M/WBE participation goals for the contract include: 35% MBE, 5% total WBE.

Consultant has identified and scheduled the following firms and percentages:

### Total 35% MBE:

IMC Connect Inc. 28%

200 E. Ontario Chicago, IL 60611

KMC Inc. 7%

13235 Hiawatha Drive Homer Glen, IL 60491

#### Total 5% WBE:

RL Canning, Inc. 5% 5440 N. Cumberland Ave.

Homer Glen, IL 60658

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to Office of Technology Services: \$953,694.28 Fiscal Year: FY07

Budget Classification: 12510-474-54105-009580-000000

Source of Funds: CIP Series 2006B

#### **GENERAL CONDITIONS:**

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness – The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted June 23, 2004 (04-0623-PO4), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:

Plather St. Uo Ova/NW

Heather A. Obora **Chief Purchasing Officer** 

Within Appropriation:

**Chief Financial Officer** 

Approved as to legal form:

Patrick J. Rocks **General Counsel**  Approved:

**Arne Duncan** 

**Chief Executive Officer**