# APPROVE EXERCISING THE SECOND OPTION TO RENEW AN AGREEMENT WITH SUN MICROSYSTEMS, INC. FOR REMOTE ACCESS SERVICES

### THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve exercising the second option to renew an agreement with Sun Microsystems, Inc. ("Sun") to provide district-wide Remote Access Services for the Information & Technology Services ("ITS") at a cost for the option period not to exceed \$439,738.27. A written document exercising this option is currently being negotiated. No payment shall be made to Sun prior to the execution of the written document. The authority granted herein shall automatically rescind in the event a written document is not executed within 90 days of the date of this Board Report. Information pertinent to this option is stated below.

VENDOR: Sun Microsystems, Inc.

4150 Network Circle Santa Clara, CA 95054

Contact: Tom Lockman, Regional Sales Executive

Telephone #: (217) 359-9805

Vendor #: 89823

**USER:** Information & Technology Services

125 S. Clark Street, 3<sup>rd</sup> Floor

Contact: Richard Burnson, WAN Services Director

Telephone #: (773) 553-1300

**ORIGINAL AGREEMENT:** The original agreement (authorized by Board Report No. 07-0425-PR11) in the amount of \$953,694.28 was for a term commencing September 28, 2007 and ending on May 31, 2008, with the Board having three (3) options to renew for periods of one (1) year each. The agreement was extended (authorized by Board Report 08-0602-PR 27) for a term commencing June 1, 2008 and ending May 31, 2009. Sun was selected via a duly advertised Request for Proposal (Specification No. 06-250067).

**RENEWAL TERM:** The term of this agreement shall be extended for a term commencing on June 1, 2009 and ending on May 31, 2010.

**OPTION PERIODS REMAINING:** There is one (1) one (1) year option to renew remaining.

**SCOPE OF SERVICES:** Sun will continue to provide ongoing maintenance, and end-user technical support necessary to provide Remote Access services for the Board's staff. This will also include:

- 24x7x364 Monitoring
- 24x7 remote and onsite maintenance
- Checkpoint maintenance
- Capacity planning and management
- Reporting
- Incident Management
- Migration of users off existing VPN system
- Active Directory Integration
- End user training materials
- After hours end-user support

**DELIVERABLES:** During the option period, Sun will provide the following deliverables meeting the Board's specified requirements:

- Reporting (all reports accessible online, in a downloaded form and hard copy)
- Equipment inventory
- Management and Monitoring

- Change request management
- General Management
- 3rd Party Security Audit
- Service Level Agreements (SLA) and Implement agreed upon SLAs
- Incident management
- Implementation Plan Environment Design
- Vision Diagram Remote Access Environment
- Support Process Flow Diagrams
- VPN User Support Documentation and Training Information
- Device Configurations
- Firewall Rulebase
- Complete environment logging and reporting.

Sun will also provide the following assigned dedicated resources:

- (1) Senior Security Engineer
- (2) Security Engineers

**OUTCOMES:** The Board will have a robust Remote Access solution to provide staff access to enterprise applications from outside of the district's network. This will result in improved operational efficiencies by allowing staff to work off hours to accomplish tasks. Users will also be able to call support after-hours for connectivity issues. Computers accessing our network will now be checked for compliance with patching and anti-virus before connecting to the network to prevent virus and worm outbreaks.

**COMPENSATION:** Sun shall be paid as specified the agreement, not to exceed the sum of \$439,738.27.

REIMBURSABLE EXPENSES: None.

**AUTHORIZATION:** Authorize the General Counsel to include other relevant terms and conditions in the written option. Authorize the President and Secretary to execute the document. Authorize Chief Information Officer to execute all ancillary documents required to administer or effectuate this option agreement.

**AFFIRMATIVE ACTION:** This contract is in full compliance with the goals required by the Revised Remedial Plan for Minority and Women Business Enterprise Contract Participation (M/WBE Plan). The M/WBE participation goals for the contract include: 28% MBE, 12% total WBE.

#### Consultant has identified and scheduled the following firms and percentages:

Total 28% MBE:

IMC Connect Inc. 28%

200 E. Ontario Chicago, IL 60611

Total 12% WBE:

KMC inc. 12%

13235 Hiawatha Drive Homer Glen, IL 60491

**LSC REVIEW:** Local School Council approval is not applicable to this report.

FINANCIAL: Charge to Information & Technology Services: \$439,738.27 Fiscal Year: FY10

Budget Classification: 12510-115-54125-254901-000000

#### **GENERAL CONDITIONS:**

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members

during the one year period following expiration or other termination of their terms of office.

Indebtedness – The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted June 23, 2004 (04-0623-PO4), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

## 09-0527-PR18

Approved for Consideration:

Opal/L. Walls Chief Purchasing Officer

Within Appropriation:

Pedro Martinez

Chief Financial Officer

Approved as to legal form:

Patrick J. Rocks General Counsel Approved:

Ron Huberman

**Chief Executive Officer**