## 10-0324-PR7

# AMEND BOARD REPORT 09-0826-PR14 RATIFY ENTERING INTO AN AGREEMENT WITH VERSI FIT SOFTWARE LLC FOR DASHBOARD SUPPORT AND ENHANCEMENTS

# THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Ratify entering into an agreement with Versi Fit Software LLC to provide support and enhancement services on the CPS Dashboard application for Information & Technology Services, at a cost not to exceed \$600,000-\$1,200,000.00. Consultant was selected on a non-competitive basis because of its expertise in systems integration and in supporting its proprietary data model. A written agreement for Consultant's services is currently being negotiated. No payment shall be made to Consultant prior to the execution of the written agreement. The authority granted herein shall automatically rescind in the event a written agreement is not executed within 90 days of the date of this Board Report. Information pertinent to this agreement is stated below.

This March 2010 amendment is necessary to increase the scope of services and add additional funds. A written amendment to the agreement is required. No payment above the original authorized amount shall be made to Consultant prior to the execution of the written amendment. The authority granted herein shall automatically rescind in the event a written amendment is not executed within 90 days of the date of this amended Board Report.

CONSULTANT: Versi Fit Software LLC

103 W. College Avenue, Suite 923

Appleton, WI 54912

Contact Name: Michael Restle Phone Number: (920) 882-1904

Vendor No.: 69009

**USER:** Information & Technology Services

125 S. Clark Street, 3<sup>rd</sup> Floor Contact Name: Craig Lynch Phone Number: (773) 553-1300

**TERM:** The term of this agreement shall commence on July 21, 2009 and shall end on June 30, 2010. This agreement shall have two options to renew for a period of one year each.

**EARLY TERMINATION RIGHT:** The Board shall have the right to terminate this agreement with thirty days written notice.

**SCOPE OF SERVICES**: Consultant shall provide support and maintenance of the CPS Dashboard solution, including the K-12 data model, a packaged relational database specific to education, the enterprise data warehouse, and user interface components. Consultant will work with the Board to ensure the installation and functionality of these components on Board infrastructure. Consultant will provide services and resources related to the design, development, testing, deployment, user training, knowledge transfer, initial maintenance, and software.

Consultant shall provide the additional Dashboard Phase IV work described below.

# **Dashboard Phase IV**

- Incorporate CAO Scorecards into Principal and CAO Dashboards: Building on the existing dashboard and warehouse platforms, deliverables will include:
  - Redesigned principal home page that includes both a scorecard of annual outcome metrics and a scorecard of leading indicators that tie directly to district priorities
  - Redesigned area home page that includes a scorecard of these same metrics
  - Refined user interface that allows users to easily explore the scorecard metrics in detail, including improved drill down metrics and access to additional metrics related to those

selected for top level scorecards.

- Dynamic Reporting: Building on the existing dashboard and warehouse platforms, deliverables will include:
  - O Suite of pre-defined but dynamically created reports for use in school and area level Performance Management activities. For example, these reports would include canned analysis to support interpretation and investigation of a particular scorecard metric
- Customizable Dashboards: Building on the existing dashboard and warehouse platforms, deliverables will include:
  - Functionality that will allow users to customize their own dashboard using predefined performance metrics
  - <u>Customized dashboard interfaces based on user categories (e.g., Central Office Administrator, CAO, Principal)</u>
- Future State Planning: The District anticipates engaging in a formal planning process for maximizing the performance and functionality of the Dashboard to support the Districts Performance Management and Information Management strategies Deliverables include:
  - o Documented Future State Dashboard planning document
  - Documented Current State Dashboard Gap Analysis.

## **DELIVERABLES:**

### **Data Warehouse**

Consultant will advise the Board in the overall design and implementation of the end-to-end technical architecture and sourcing strategy necessary to implement a business intelligence solution.

# **Metrics and Reports**

Consultant will create reports for key indicators as well as migrate existing key indicator reports into the business intelligence solution.

### User Interface

Consultant will work with the Board to understand requirements and provide an enhanced and secure user interface.

# Deployment/User training

Consultant will create and participate in training activities for enhancements to the Dashboard.

#### Knowledge Transfer

Consultant will provide sufficient knowledge transfer to the Board's technical, administrative, and educational staff to perform maintenance and system improvements on the complete Dashboard solution.

## **Initial Maintenance**

Consultant will provide maintenance of the complete Dashboard solution. Consultant will provide adequate staff to both provide knowledge transfer and maintenance for the period of time until the Board is satisfied with the completeness of the knowledge transfer.

In addition to these Deliverables, Consultant shall provide all applicable deliverables associated with the development and implementation of Phase IV of the Dashboard.

**OUTCOMES:** Consultant's services will provide principals, area instructional officers, and central office administrators with compelling, actionable data to make management decisions. An easy-to-use interface will be created to allow users to access information on key metrics related to their organization, including student attendance, test scores, grades, and behavior. As a key outcome of this work, the Board will be able to better understand the true state of our schools, areas, and the district as a whole. The efficacy of programs to target key metrics such as student attendance can be tested in near-real time, allowing the Board to direct funds to truly move core strategies. In addition to these Outcomes, Consultant shall guide the district through implementation of Phase IV of Dashboard.

**COMPENSATION:** Consultant shall be paid upon monthly invoicing, total not to exceed \$600,000 \$1,200,000.00.

**REIMBURSABLE EXPENSES:** Consultant shall not be reimbursed for expenses.

**AUTHORIZATION:** Authorize the General Counsel to include other relevant terms and conditions in the written agreement, including but not limited to the negotiation of indemnification language as necessary, and amendment. Authorize the President and Secretary to execute the agreement and amendment. Authorize Chief Information Officer to execute all ancillary documents required to administer or effectuate this agreement.

**AFFIRMATIVE ACTION**: Pursuant to section 9.5 of the Remedial Program for Minority and Women Owned Business Enterprise Contract Participation in Goods and Services (M/WBE Program). The industry goals for this contract are 35% total MBE and 5% total WBE. Compliance will be reported on a monthly basis.

The Vendor has identified and scheduled the following firms and percentages:

**Total MBE:** 35% Clarity Partners, LLC 161 N. Clark Street, Suite 1750 Chicago, IL 60601 Contact: Rodney S. Zech

**Total WBE:** 5%
Freemark Consulting
4715 Central Avenue
West Springs, IL 60558
Contact: Susan Melidosian

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to Information & Technology Services: \$600,000-\$1,200,000.00

 12510-499-55005-009592-000000
 \$400,000.00 FY10

 12510-115-56105-009592-000000-2010
 \$200,000.00 \$182,587.50 FY10

 12510-499-54125-009592-000000-2009
 \$282,770.00 \$519,723.10 FY10

 PO# 1878918
 \$39,723.75

 PO# 1878918
 \$39,723.75

 PO# 1881525
 \$50, 793.75

 PO# 1878916
 \$72,528.75

 Children's First Fund
 \$317,230.65

# **GENERAL CONDITIONS:**

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness – The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted June 23, 2004 (04-0623-PO4), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

**Approved for Consideration:** 

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Opal L. Walls
Chief Purchasing Officer

Approved:

Ron Huberman

**Chief Executive Officer** 

Within Appropriation:

Pedro Martinez Diana S. Ferguson Chief Financial Officer

Approved as to legal form:

Patrick J. Rocks General Counsel