AUTHORIZE A NEW AGREEMENT WITH SENTINEL TECHNOLOGIES FOR INFORMATION TECHNOLOGY AND SECURITY SYSTEMS MANAGEMENT, MONITORING SERVICES

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Authorize a new agreement with Sentinel Technologies to provide Information Technology and Security Systems Management, Monitoring, and Maintenance services to the District at an estimated annual cost set forth in the Compensation Section of this report. Vendor was selected on a competitive basis pursuant to Board Rule 7-2. A written agreement for Vendor's services is currently being negotiated. No services shall be provided by Vendor and no payment shall be made to Vendor prior to the execution of their written agreement. The authority granted herein shall automatically rescind in the event a written agreement is not executed within 90 days of the date of this Board Report. Information pertinent to this agreement is stated below.

Specification Number:

15-350058

Contract Administrator:

Knowles, Mr. Jonathan / 773-553-2280

VENDOR:

1) Vendor # 21472 SENTINEL TECHNOLOGIES,INC. 2550 WARRENVILLE ROAD DOWNERS GROVE, IL 60515 Jack Reidy 630 769-4325

Ownership Information: 38%: Sentinel Technologies Employees' Stock Ownership Plan, 14.9%: Dennis Hoelzer, 11.5%: Mary Hoelzer, 8.5%: Jim Emmel, 24.5% Other Management Shareholders (Individual Ownership Less Than 5%), 2.6%: Non-Management Shareholders

USER INFORMATION:

Project

Manager:

12510 - Information & Technology Services

42 West Madison Street Chicago, IL 60602 Burnson, Mr. Richard A

773-553-1300

TERM:

The term of this agreement shall commence on July 1, 2016 and shall end June 30, 2019. This agreement shall have 2 (two) options to renew for periods of twelve (12) months each.

EARLY TERMINATION RIGHT:

The Board shall have the right to terminate this agreement with 30 days written notice.

SCOPE OF SERVICES:

Vendor will provide network monitoring, management and maintenance services for the Board's Wide Area Network, Security Infrastructure and Local Area Network Break/Fix Services. This will include the following services:

- 1. Monitor, manage and maintain the District's network equipment, including but not limited to: switches, routers, wireless access points and wireless controllers.
- 2. Monitor, manage and maintain the District's network security equipment, including but not limited to: firewall, intrusion prevention, virtual private network (VPN) and security information and event management (SIEM) systems.
- 3. Maintain the District's monitoring systems to ensure all production systems are monitored per established key performance indicators.
- 4. Dispatch onsite service technicians and engineers to resolve any hardware or system performance issues as needed.
- 5. Monitor, manage and maintain the District's safety equipment, including but not limited to: X-Ray machines, metal detectors, camera systems, alarm panels and Aiphone door stations.

DELIVERABLES:

Vendor will provide the Board with the following deliverables, which will be further described in the agreement: reporting; network analysis, network management and monitoring, management of the Firewall, DNS/DHCP, VPN, and content filter change request management; General management; Third-party security audit; Service level agreements (SLAs) and implementation of SLAs; Installation and configuration of Cisco series switches and other related equipment at schools and in the core network; Redeployment of existing school switches, replaced by the new switches; Removal of old equipment at the schools and in the core; Incident management and onsite maintenance services for all school LAN equipment, including switches, hubs, wireless access points, transceivers, and uninterruptible power supplies. Vendor will have appropriate field personnel for the proper dispatches in order to meet or exceed SLAs.

OUTCOMES:

Services rendered by Sentinel Technologies will ensure the network is secure and maintained, while providing maintenance and management of safety equipment.

COMPENSATION:

Vendor shall be paid as follows:

Estimated annual costs for the three (3) year term are set forth below:

ITS FY17 Operating Funds - \$7,250,000 OSS FY17 Operating Funds - \$3,250,000

ITS FY18 Operating Funds - \$7,250,000 OSS FY18 Operating Funds - \$3,250,000

ITS FY19 Operating Funds - \$7,250,000 OSS FY19 Operating Funds - \$3,250,000

REIMBURSABLE EXPENSES:

None

AUTHORIZATION:

Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize Chief Information Officer to execute all ancillary documents required to administer or effectuate this agreement.

AFFIRMATIVE ACTION:

Pursuant to the Remedial Programs for Minority and Women Owned Business Enterprise (M/WBE) Participation in Goods and Services and Construction Contracts, the goals for this award are 30% MBE and 7% WBE.

LSC REVIEW:

Local School Council approval is not applicable to this report.

FINANCIAL:

Fund 115, General Funds, ITS 12510

ITS FY17 Operating Funds - \$7,250,000 OSS FY17 Operating Funds - \$3,250,000

ITS FY18 Operating Funds - \$7,250,000 OSS FY18 Operating Funds - \$3,250,000

ITS FY19 Operating Funds - \$7,250,000 OSS FY19 Operating Funds - \$3,250,000

Not to exceed \$31,500,000 for the three (3) year term Future year funding is contingent upon budget appropriation and approval

CFDA#:

Not Applicable

GENERAL CONDITIONS:

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts - The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness - The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics - The Board's Ethics Code adopted May 25, 2011 (11-0525-PO2), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:

SÉBASTIEN de LONGEAUX Chief Procurement Officer Approved:

FORREST CLAYPOOL
Chief Executive Officer

Approved as to Legal Form:

RONALD L. MARMER General Counsel